# **EPG ATS student internship**

### Technical sales:

- o Support customers in achieving business and it goals by delivering business value within the Microsoft platform, gather customer insight and assist AM in technical decision makers relationship
- o Support Account Managers to drive full platform adoption
- o Engage with Solution Sales professionals in identifying growth opportunities
- o Engage partners to provide scale
- o Support AMs and SSPs to identify windows azure and office 365 opportunities
- Enable deployment, Engage Premier and Enterprise Services to accelerate deployment

### • Sales excellence:

- o Update and maintain GSX (CRM tool) software profiles and deployment opportunities on quarterly basis
- Update and maintain infrastructure optimization profiles as part of account planning on annual basis. Engage TAM (technical account manager) in that process
- o Support account planning by completing compete technology profile
- o Actively report deployment blockers via desktop deployment targeting tool

# **EPG** operations student internship

### Reporting

- Preparation and timely submission of accurate sales data/reports to fit weekly/monthly rhythm.
- Preparation of score card reports for epg gap analyses, explanations and plan to cover the
  gap
- o Ensure Correction of Error reports and recovery plans are in place, follow up CoE reports
- o Drive insights to leadership to assist in decision making.
- Support the Segment Sales quota process by reviewing and influencing the quota at the beginning of the fiscal year.
- Support sales team in sales excellence processes
  - o Global Sales Experience (GSX- CRM tool) data is accurate; complete; and reviewed
  - o 100% completion of Account Plans for Enterprise accounts with focus on quality
  - o Close plan tracking, review and follow up
  - o Taking care of Managed Account List (customer list) business rules are followed; MAL is up to date.
  - O Support segmentation process (segmentation from one customer segment to another)- analyze segmentation data; propose workable scenarios. Manage reviews with key stakeholders in the segmentation process; such as Sales and Finance and Administration (F&A) to meet subsidiary and worldwide timelines. Ensure that segmentation data are correctly uploaded to segmentation tool
  - o Support in customer offers preparation
  - Track and review customer tenders in order to identify revenue opportunities
  - o Support in customer events/meetings preparation and execution
  - Sync and alignment of all events on team level in order to avoid overlapping and double booking of resources
  - o Support sales team meetings (preparation, notes and follow up)